



Texas Department of Family and Protective Services

Commissioner
Stephanie Muth

08/22/2024

Joe Bravo
2901 Hollow Oak Dr
Grand Prairie, Tx 75052

RE: Request for Records STARRS#**VBOX06292023NGS**

Greetings,

Thank you for your request for confidential case records from the Texas Department of Family & Protective Services. After reviewing your request and the information you provided, I am unable to move forward with it because the case you are seeking does not exist.

If you are certain that there was a case, it may be that it has already met its retention period. By law, DFPS only maintains records for a specific amount of time. Those time frames are listed in our approved Records Retention Schedule, located on the internet at

<https://www.tsl.texas.gov/sites/default/files/public/tslac/slrn/state/schedules/530.PDF>

If you believe we made a mistake or have other questions, please contact us in one of the following ways:

Mail: Department of Family and Protective Services

Attention: RMG (Y-937)

P.O. Box 149030

Austin, Texas 78714-9030

Email: Records.Management@dfps.state.tx.us

Telephone: (512) 929-6764 or toll free (877) 764-7230

Thank you,

Nicole Valadez

Nicole Valadez | DFPS Records Management Group